

# Nemacolin Woodlands Resort Pet Policy

As part of our commitment to provide the highest level of service to our guests, Nemacolin Woodlands Resort welcomes pets staying with their owners. To ensure a comfortable stay for all guests of Nemacolin Woodlands Resort, we have developed the following guidelines for pet etiquette:

- A \$225.00 non-refundable pet fee will be added to your room account per stay to cover the pet friendly amenity and post-departure deep clean.
- Pet owners agree to not leave their pet unattended. Arrangements may be made for supervised daycare for your pets on property at Nemacolin Woodlands Pet Resort & Spa. Pick-up and drop-off services are available.
- Your pet(s) should have all recommended vaccinations currently up-to-date, and you agree to obtain and provide current records from a licensed veterinarian regarding your pet(s) should Nemacolin Woodlands Resort request this information from you at any time.
- Pet owners agree to keep their pet on a leash or in a carrier while transporting the pet in any public or common place throughout Nemacolin Woodlands Resort property.
- Pet owners are encouraged to use designated pet friendly areas of the resort for exercise. Maps of relief areas are available through the front desk or concierge.
- Pet owners agree that pets are not permitted in the following lodging areas: Falling Rock, and Chateau Lafayette. Pets are also not permitted on golf courses, pool areas, the fitness center or any of the food and beverage areas at any time.
- Pet owners need to remove their pet from their guestroom during housekeeping services, or they may opt out of receiving housekeeping service while the pet is in the room. Housekeeping service times must be pre-set or arranged.
- You must display the "Pet in Room" sign to alert housekeeping that a pet is in residence.
- A pet that becomes aggressive, disruptive or noisy to any guest or other person at Nemacolin Woodlands Resort must be immediately removed from the resort upon request.
- Pet owners will be responsible for the repair or replacement of any items stained or damaged by their pet(s).
- Pet owners will notify the management of any pet "accidents" immediately and request special cleaning efforts.
- Pet owners will keep their pet(s) off of all furniture including the bed, chairs and / or couches.
- Guests who choose not to register their pet and occupy a room other than those that have been designated will be charged a \$300.00 cleaning charge per day of stay.
- Pets may not exceed 50 lbs. Dogs that exceed 50 lbs. can be accommodated at Nemacolin Woodlands Pet Resort & Spa.
- A maximum of two (2) pets per room.
- All fees are non-refundable.

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Signature

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Date

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Pet Name(s)

