

BUTLER SERVICES

All guest rooms in Falling Rock receive 24-hour butler service. They are available to attend to your every need & ensure that you are pampered every minute of your stay.

DAILY BUTLER SERVICES INCLUDE:*

- Concierge services including all dining, spa & activity reservations, as well as transportation
- Pressing & steaming of garments.
- Cleaning and shining of shoes.
- European wake-up service.
- Relaxing bath services.

IF YOUR BUTLER MAY ASSIST YOU WITH ADDITIONAL NEEDS, PLEASE DIAL EXTENSION 1900.

**Please note that gratuities for these services are not added to your portfolio. Quality service is customarily acknowledged by a gratuity of 18% to 20% of your stay. Should you choose to leave a gratuity upon your departure, you may place a gratuity as a charge to your final bill or leave an envelope at the Indulgence Desk.*